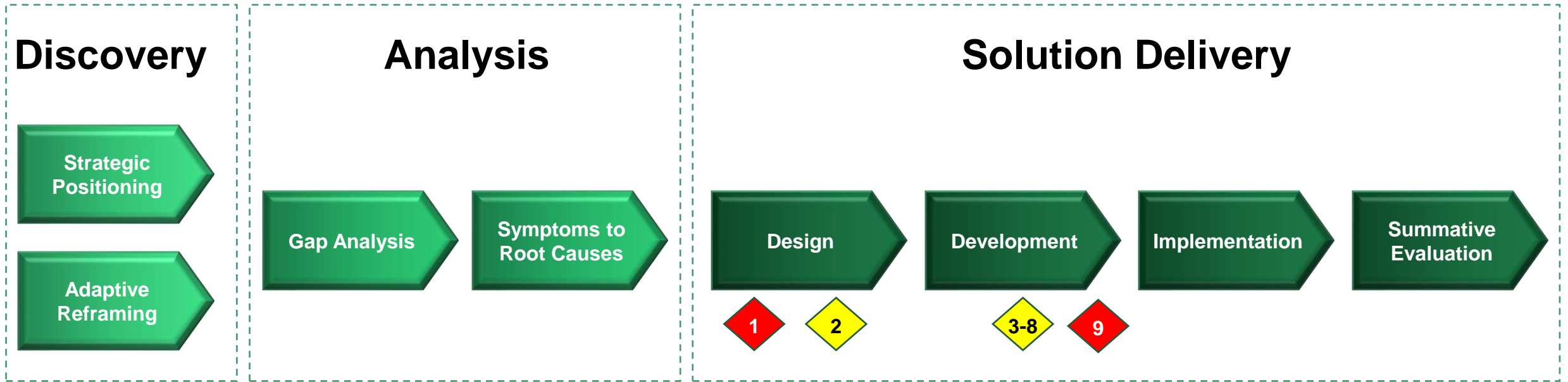


Performance Solution Process



Formative Evaluation Techniques

Design

- 1 High-level Design Approval
- 2 Detail Design Review

Development

- 3 Subject-Matter Expert Walkthrough
- 4 Learner Walkthrough
- 5 Usability Testing
- 6 Technical Editing
- 7 Small-Group Session
- 8 Pilot
- 9 Implementation Readiness Approval